

Customer Delivery Information

Drivers are allocated a delivery time of 15 minutes

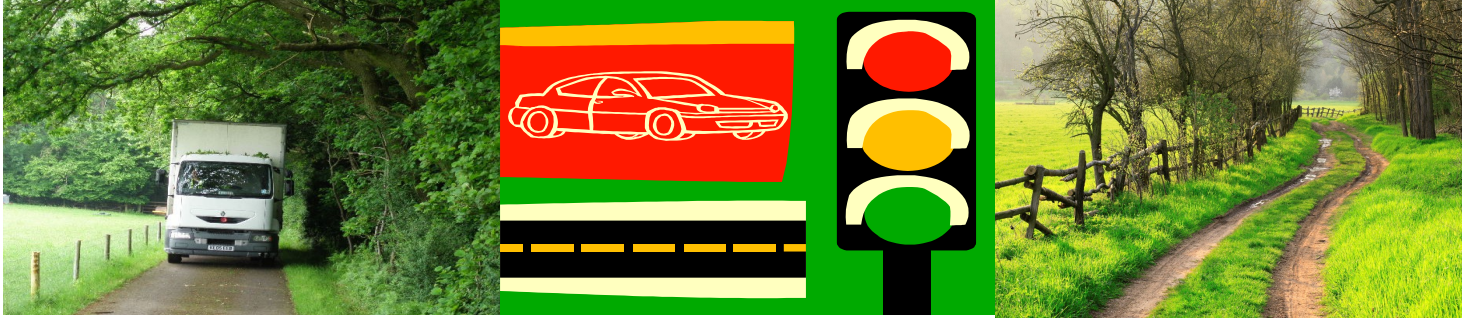


We provide an economical delivery solution it is not a bespoke service.

Delivery to curb side only

We will try and help get goods closer if possible but the driver must assess suitability, they will consider personal injury and or damage to property.

Examples of the problems we will avoid

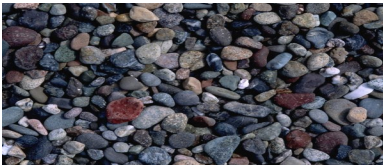


Trees Foliage

Traffic Restrictions

Soft Surfaces.

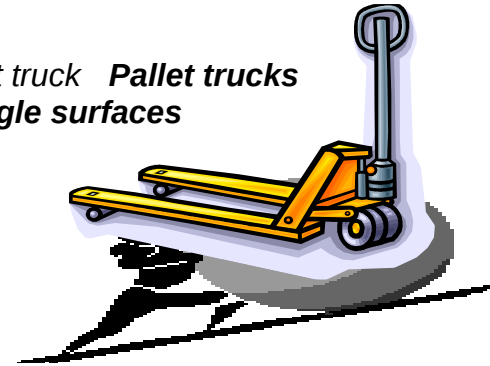
NOTE if you insist on the driver accessing your property against his professional judgment then you do so entirely at your own risk and we accept no liability what so ever for any damage however so occurring and we reserve the right to pursue you for damage so caused by such event to our vehicle, staff or equipment.



The driver's will unload the goods using a pallet truck **Pallet trucks cannot be moved over uneven, poor or shingle surfaces**



Or use



Remember we are not insured to enter or take goods onto your property. We do not remove pallets or packaging materials for disposal. When you ordered your goods the supplier will have advised you of these terms. Overall we adopt a rule under Health and Safety of what is reasonable, as the receiving customer you ultimately take responsibility for the goods you have ordered and must fore ensure you take the necessary arrangements for handling the goods once they have been offloaded from the vehicle: If you feel the driver is being unreasonable then please call the office on **01328 852702** and will try to help you.

